

We are open, but working differently to stay safe as per current NHS & CCG guidance.

Appointments

- You cannot walk-in for an appointment, you must call first.
- Please be kind to the people you speak to; all of our procedures are in place to keep you safe.
- You may not be given a face-to-face appointment. If a doctor does want to see you, this will be discussed on the telephone consultation.
- If you are asked to come to the surgery, you will be expected to wear a mask.

Referrals

- Referrals may take longer than expected. The NHS is working differently to keep everyone safe therefore, there are delays in treatments.
- Only get back in touch with us if your condition is getting worse.
- If a referral to the hospital has been made by your GP, the hospital will be in touch to let you know the progress.
- GP cannot speed up this process.

Flu Vaccinations

- This year, more people than ever are eligible for the flu vaccination.
- We have a plan to ensure those that are most vulnerable receive the vaccination first before we move onto others.
- Please do not call to book a vaccination, if you're eligible, we'll contact you to book you in.

Vaccinations & Immunisations (Not flu)

- We are still giving routine vaccinations and immunisations, especially those for children.
- Call to book an appointment.